



announcing versions 9.9.2 and 9.9.3

Due to the rate change effective dates; we will be releasing 2 versions of StarShip: 9.9.2 and 9.9.3. 9.9.2, available later this month, will include [UPS](#) and [Spee Dee](#) rate and service changes effective December 31, 2007.

9.9.3 will be in general release January 7th and will include DHL and FedEx rate and service changes effective January 6th and 7th respectively. In addition to supporting these carrier rate and service changes, we are excited to offer 3 highly requested features:

- **DHL International**
- **Shipment Exception Reporting**
- **USB Scale support**

StarShip 9.9.2 upcoming carrier rate & service changes

UPS

As with every release, StarShip version 9.9.2 is a certified UPS Ready solution and prints UPS approved Smart Labels.

- UPS Ground and UPS Standard to Canada services will increase 4.9%.
- Air and International express services will increase a net 4.9% through a combination of a 6.9% increase in rates and a 2% reduction in the air and international fuel surcharge.
- New Contractual Service: [UPS Paperless Invoice](#)
 - Allows shipments to clear Customs, in many countries, using first-generation electronic data in lieu of paper forms that may be more prone to error.
 - Breathe easier knowing that the program won't allow them to submit incomplete Customs paperwork; incomplete forms are one of the main reasons that shipments are held at Customs.
 - Allows importers to keep the Customs value confidential when their suppliers ship goods directly to their end customers.
 - Gives you an easy, "painless", way to make a positive environmental impact by eliminating paper.
 - With customs information stored on a secure electronic platform, customers now have a reliable - and easy - way to archive and access files.
- Expanded Contractual Service: **UPS Proactive Response** offers enhanced level of customer care for critical air express packages.
- New Declared Value option: **Shipper Paid Declared Value** provides protection in the event of loss or damage when a shipment is billed Collect or Third Party and the payer opts out of declared value.
- New option: **Dry Ice**

Spee Dee Delivery Service

- Rate changes effective December 31, 2007
- New thermal label: bar coded pickup label (call tag)

V-Technologies LLC ▪ 675 West Johnson Ave ▪ Cheshire, CT 06410

Phone: 800.462.4016 ▪ www.vtechnologies.com ▪ Fax: 203.439.9062

StarShip 9.9.3 upcoming carrier rate & service changes

FedEx

- Several fee and surcharge changes as noted in: <http://www.fedex.com/us/rates2008/ratechanges.html>

IMPORTANT NOTE: Customers running FedEx Ship Manager Server (FSMS) 076x and lower - you must be running FSMS 0771 to receive the 2008 rate update.

DHL

- Several fee and surcharge changes as noted in:
<http://www.dhl-usa.com/resources/2008%20GPI%20Fees%20Web%20Notice%20final.pdf>

New Features in StarShip 9.9.3

Shipment Exception Reporting

StarShip now simplifies the task of refund processing by reporting shipments that the carrier fails to deliver by the guaranteed date/time. Reporting is available for the UPS, FedEx and DHL carrier modules. Expected delivery date is now shown on the ship screen and tracking is available as a background task for ease in reporting.

New UPS Daily Shipment Detail Report

StarShip provides an organized view of shipment detail for the current day's shipments. This should be printed prior to posting.

Support for USB scales

Automatically read the weight from your USB scales. Tested models include the Fairbanks Ultegra, Mettler Toledo PS60 and PS6L. Other USB scales may also work, but we cannot guarantee it.

StarShip Server interfaces

Interfaces that utilize the StarShip Server such as the Sage MAS 90 and MAS 200 interface may now be configured by the user to process shipments without the user interface. Provided all of the shipment information is sent through the transaction is correct, StarShip will automatically process it without bringing up the Ship screen.

DHL International

- Supports Worldwide Priority Express and non-dutiable shipments such as documents and reports
- Optional services include: Shipment value protection and Delivery Duty Paid/Unpaid
- Prints bar coded shipping labels, commercial invoice and certificate of origin

Carrier Fuel Surcharge updates for 2008

Fuel surcharges for UPS, FedEx, DHL and Spee Dee will automatically be updated in version 9.9.3 throughout 2008. Lower versions will not receive automatic updates after January 2008.