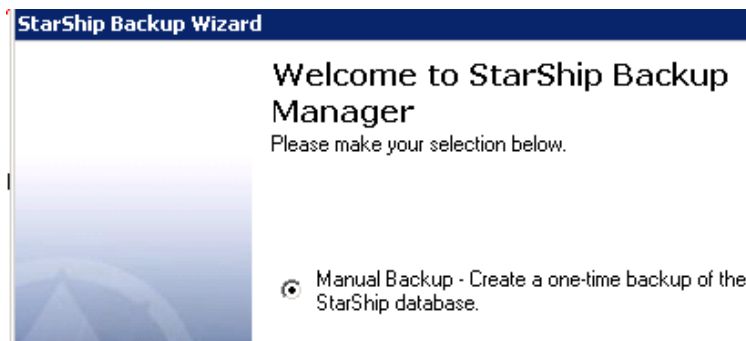
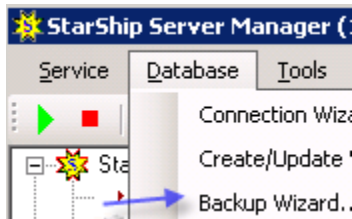


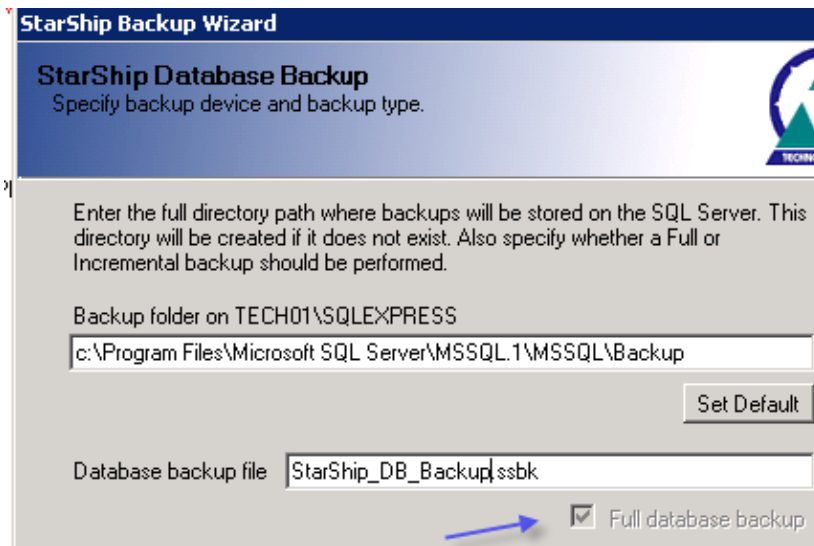


## StarShip Upgrade

This document provides sequential steps for updating the StarShip Server, Client and SQL Database for versions 10.0.3 and higher.

**\*\*Perform a full backup of your StarShip database from the StarShip Server Manager console:  
Database > Backup Wizard > Manual Backup**



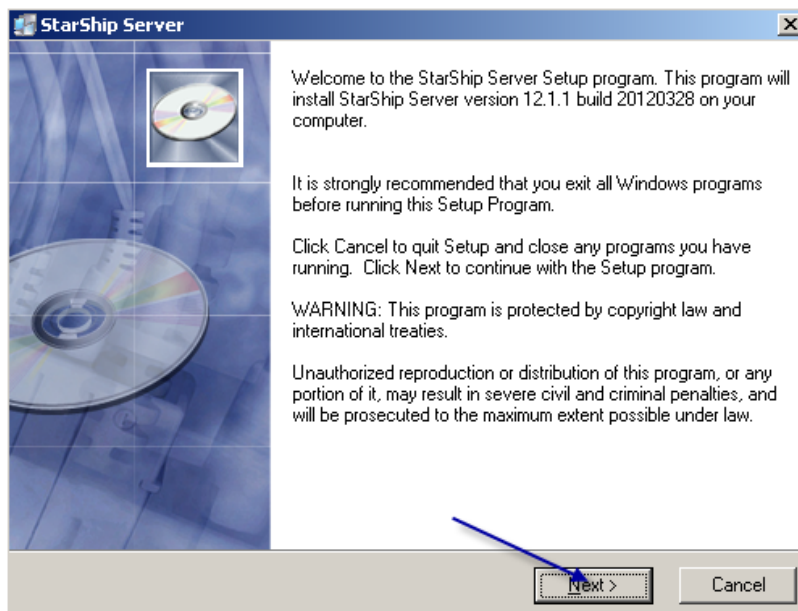


1. Download the StarShip Client and Server installation files to a central location, preferably shared.
2. Ensure that *StarShip Server Manager* is not running
3. Ensure that the *StarShip Client* is closed on all machines
4. Ensure that the *StarShip Dashboard* is closed on all machines

### StarShip Server Update

Run the downloaded *serversetup.exe* on the machine hosting the StarShip Server

Click "Next"



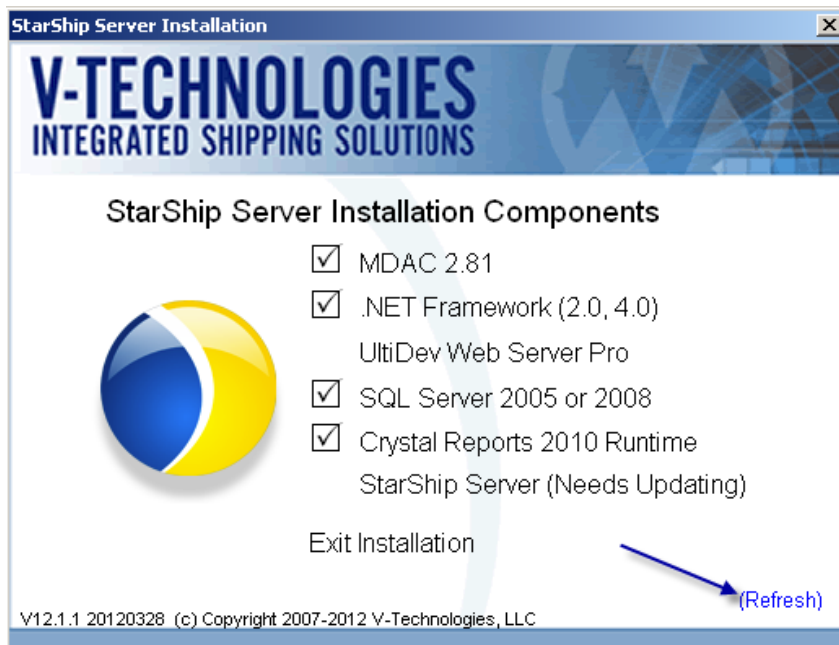
Click "Next" after accepting the License Agreement



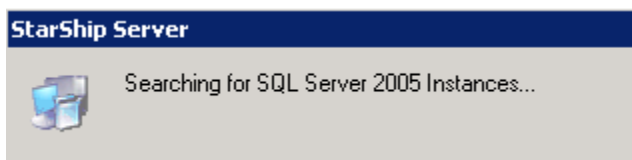
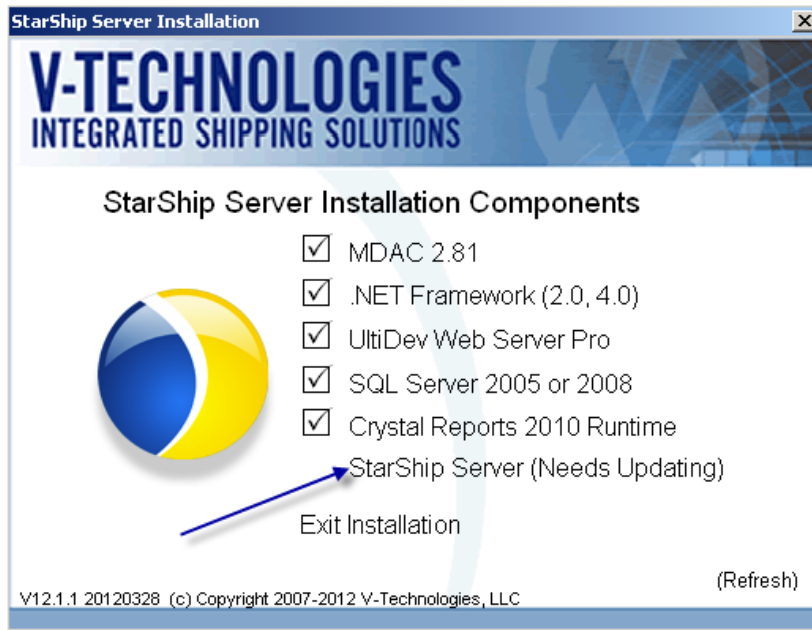
**PLEASE NOTE:**

To install Server pre-requisite software "UltiDev Web Server Pro" and/or ".NET Framework 4.0", refer to the [Server installation guide](#).

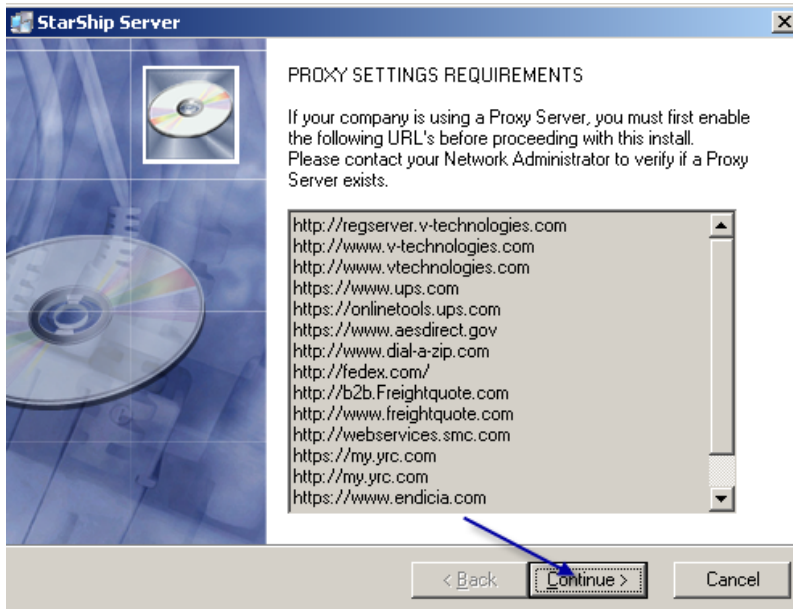
After installing the missing pre-requisite components, click on the "Refresh" link once the splash screen loads



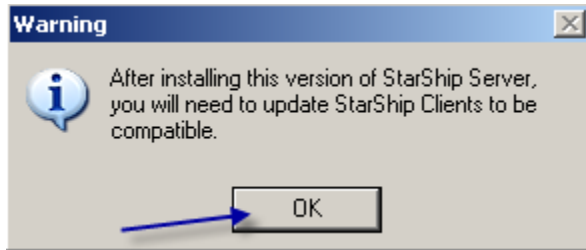
Click on the "StarShip Server" link



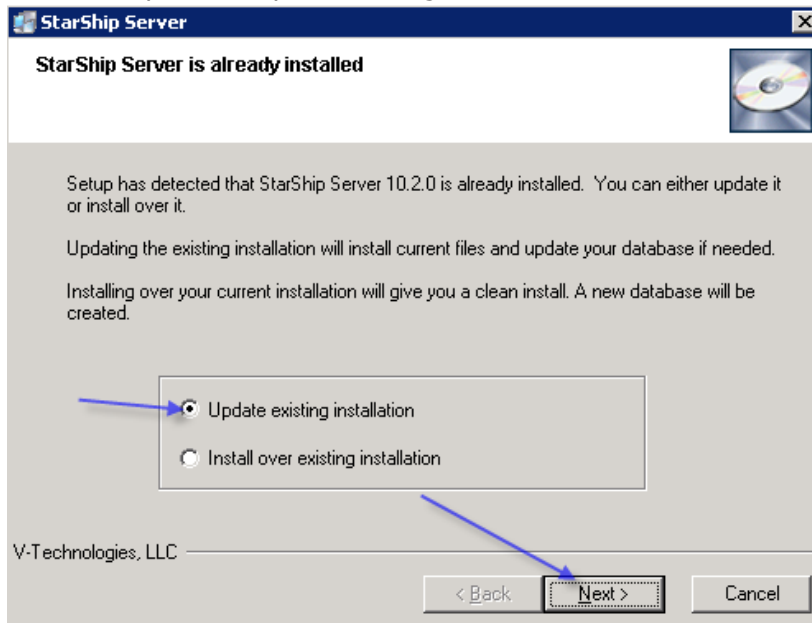
Select "Continue"



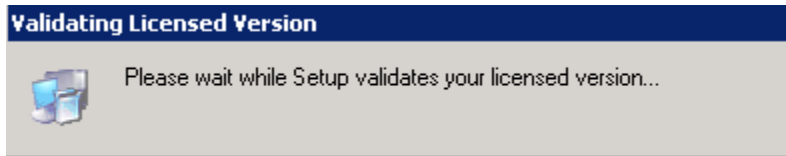
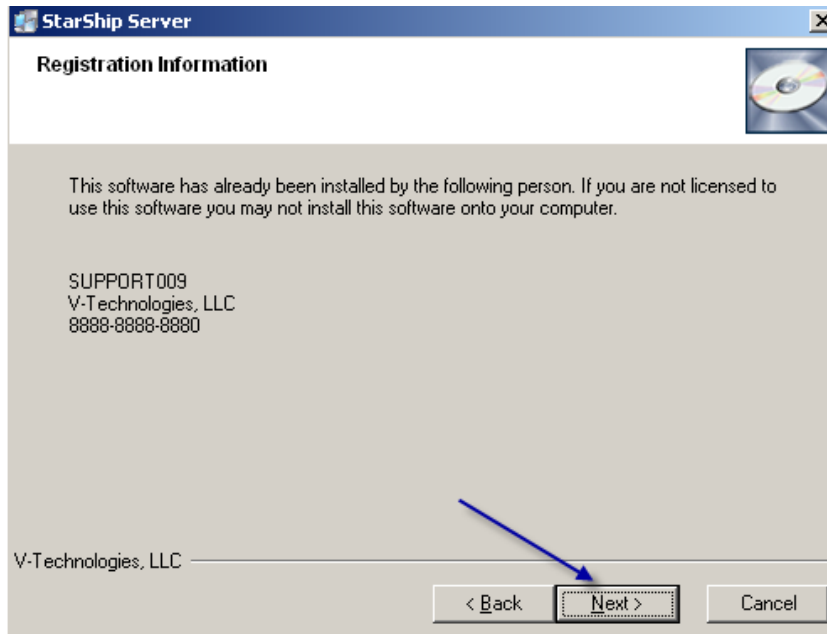
Click "OK"



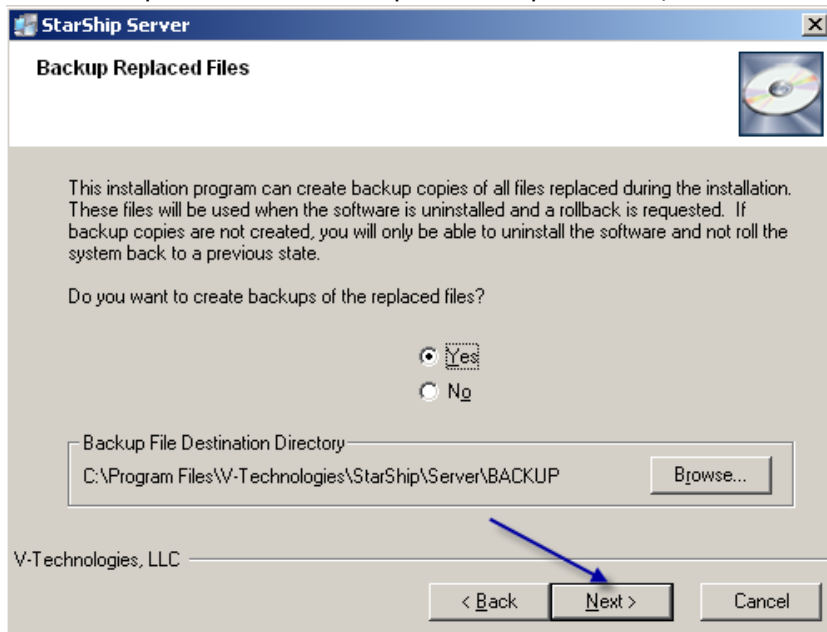
Select the option to "Update existing installation"



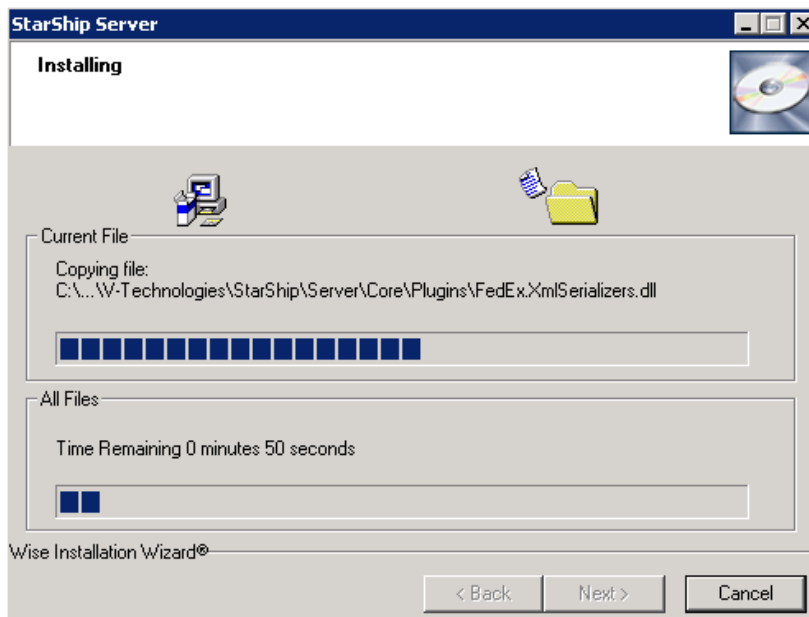
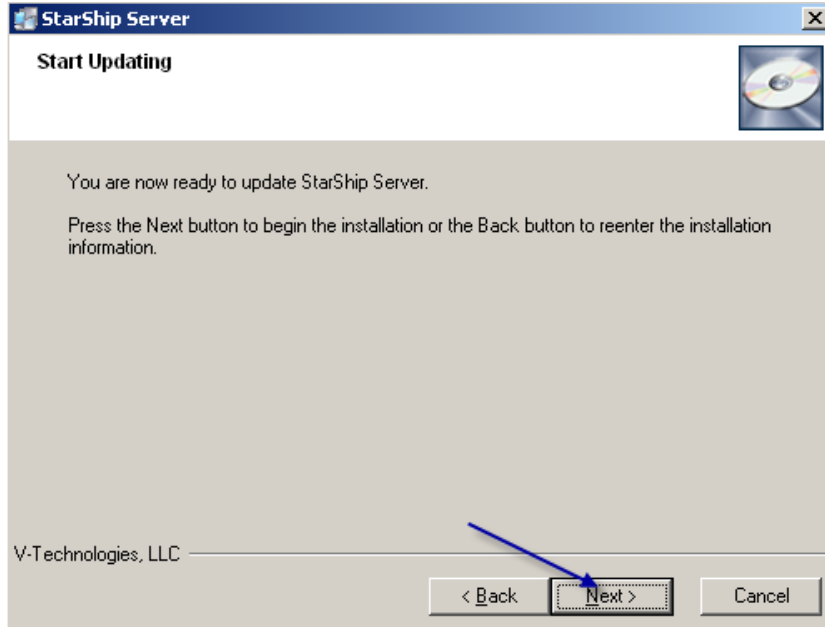
Click "Next"



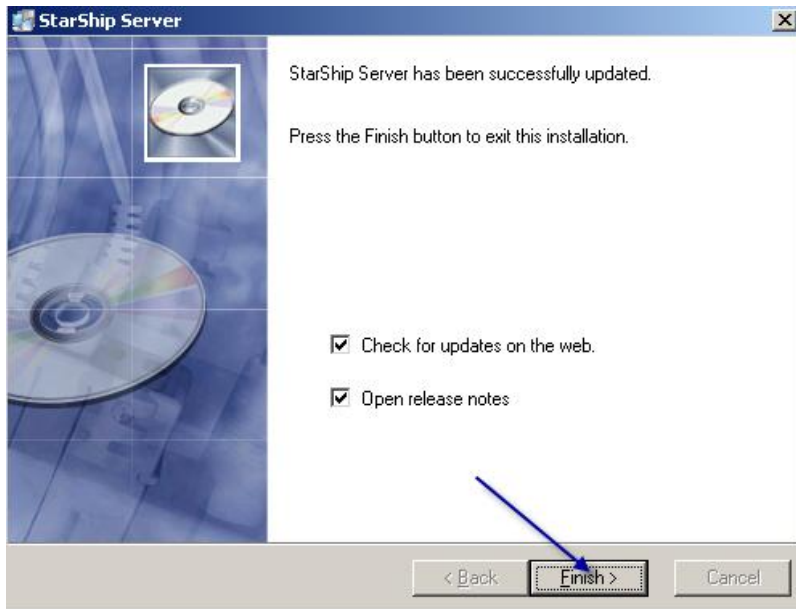
Select the option to create backups of the replaced files, then click "Next"



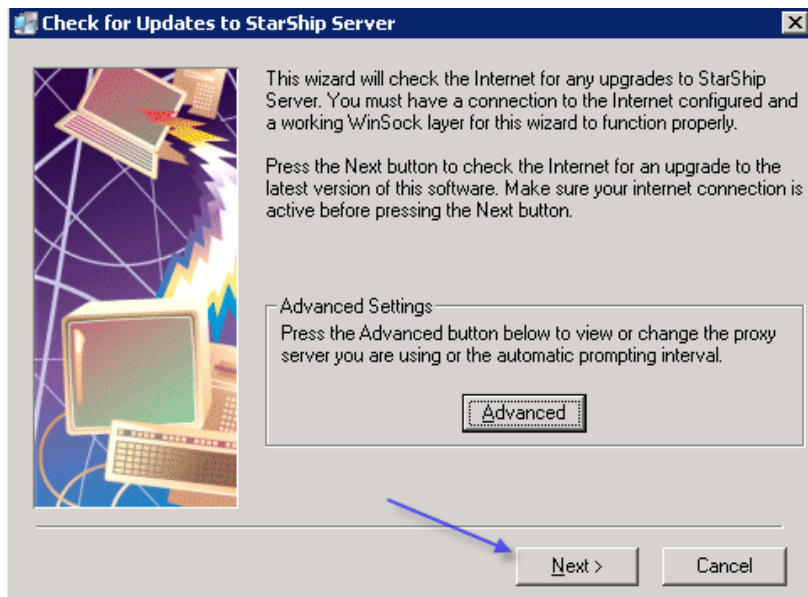
Click "Next"



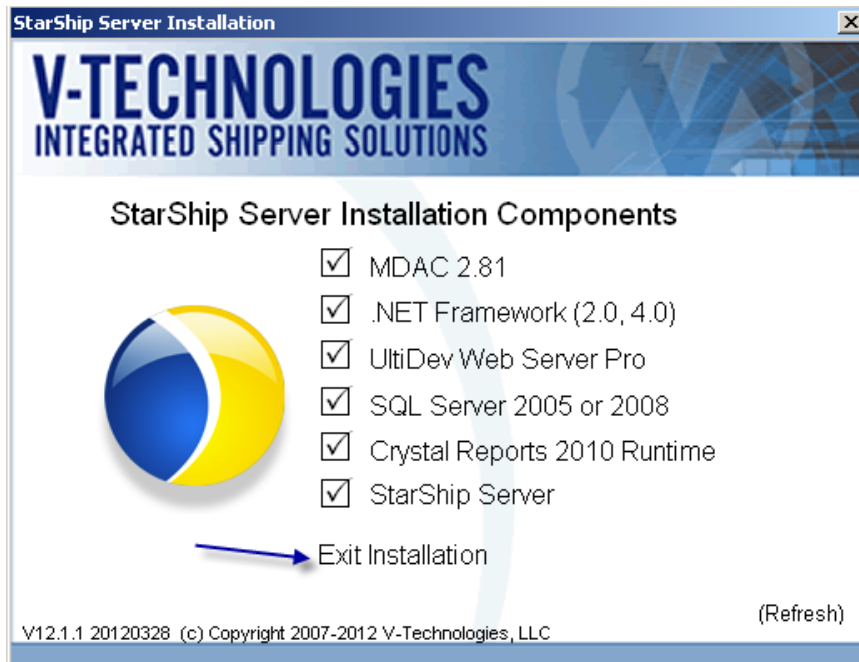
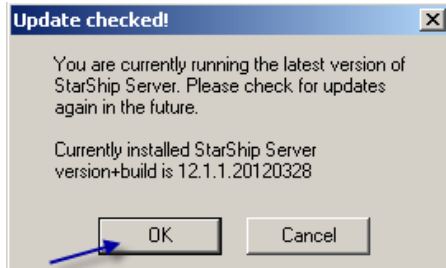
Click "Finish" to check for updates on the web



Click "Next"



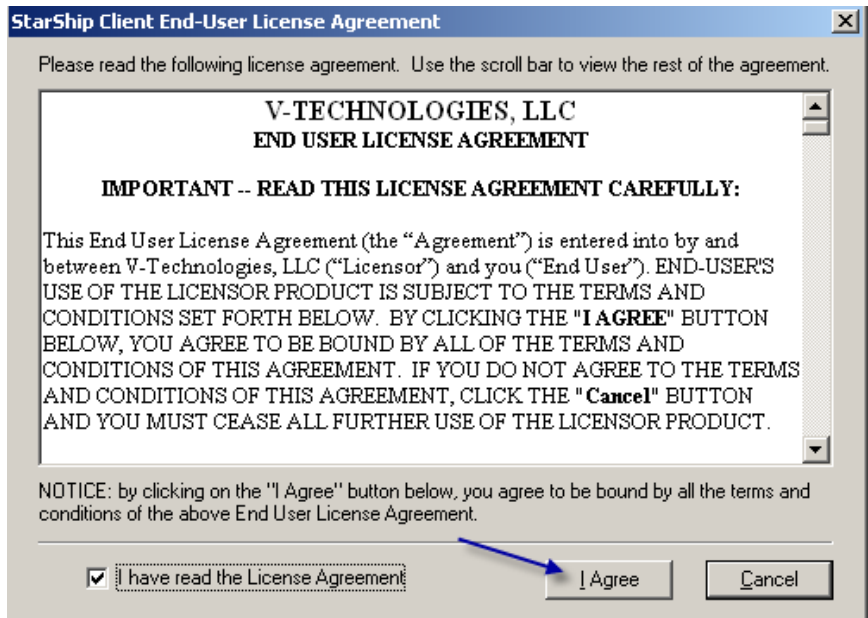
Click "OK" if no new updates are found



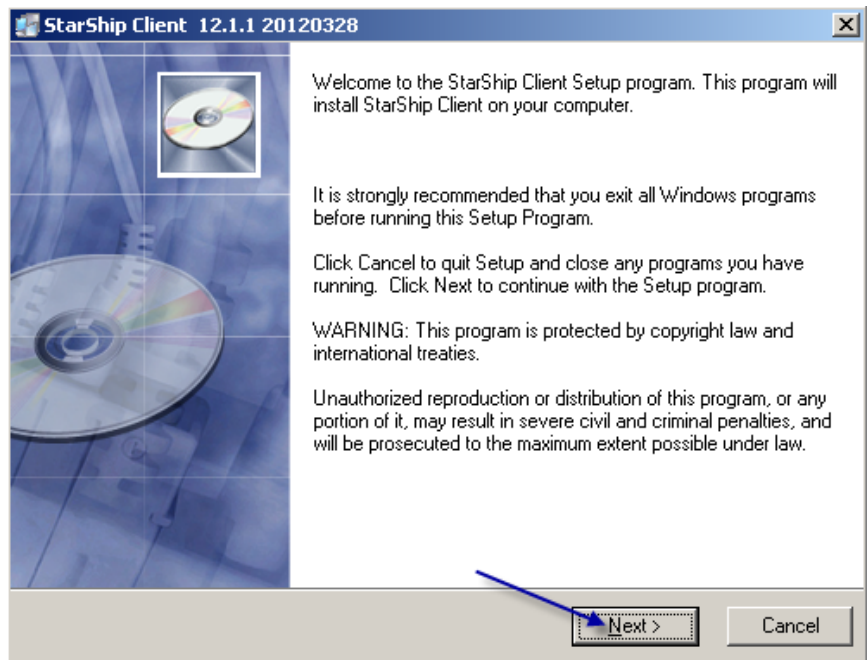
### StarShip Client Update

Run the downloaded *clientsetup.exe* on each machine hosting the StarShip desktop Client

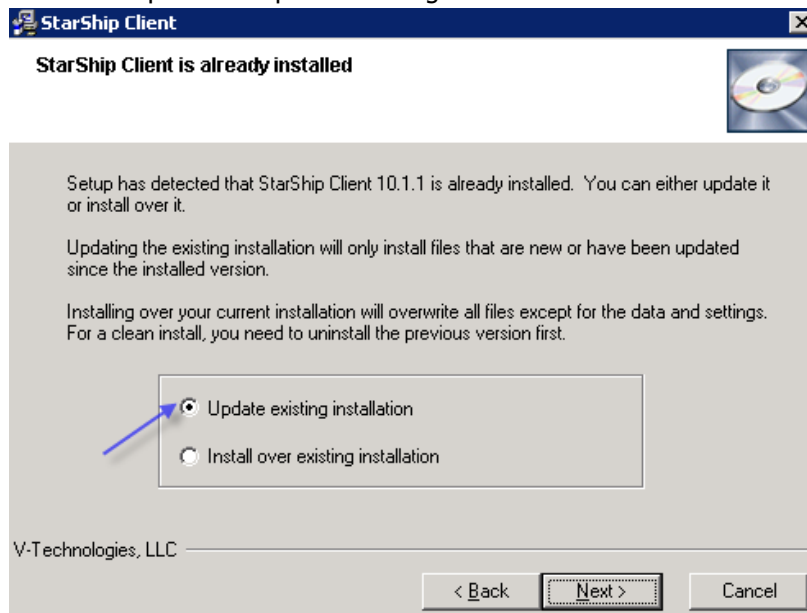
**Note:** Updating the StarShip Client may require a reboot in some instances.



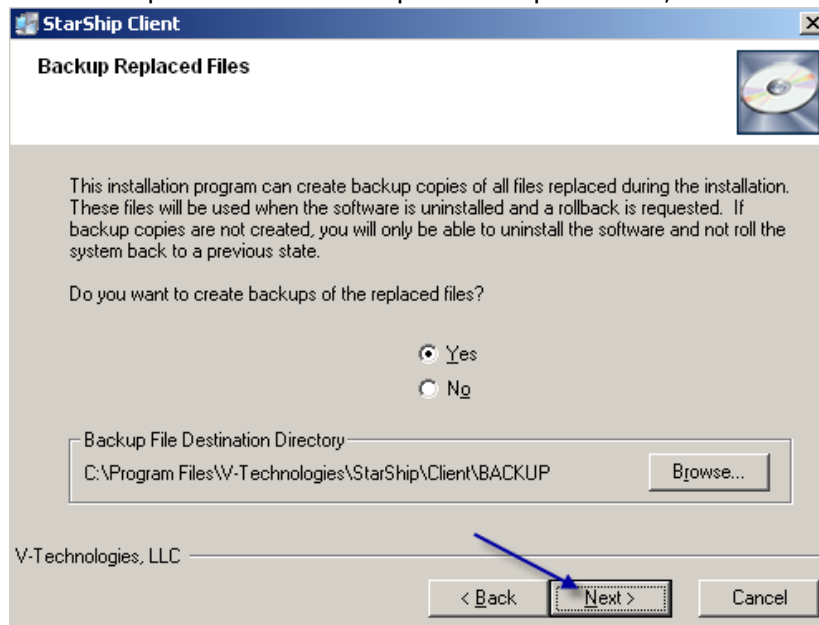
Click "Next"



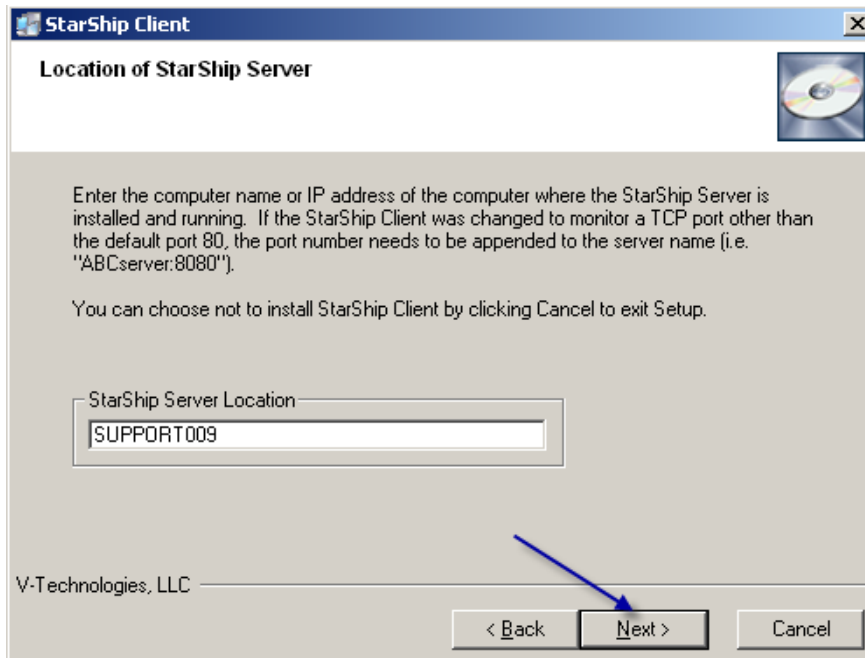
Select the option to "Update existing installation"



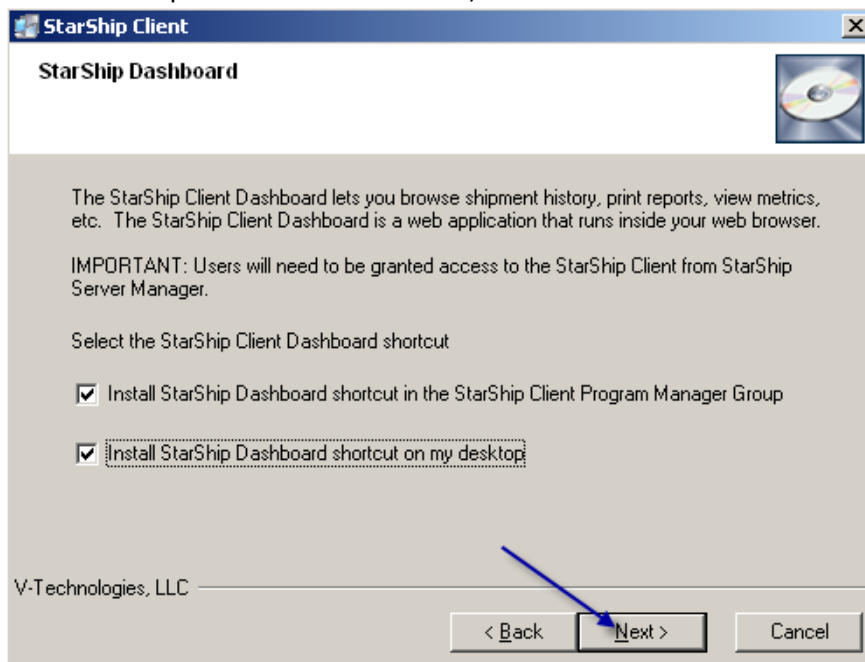
Select the option to create backups of the replaced files, then click "Next"



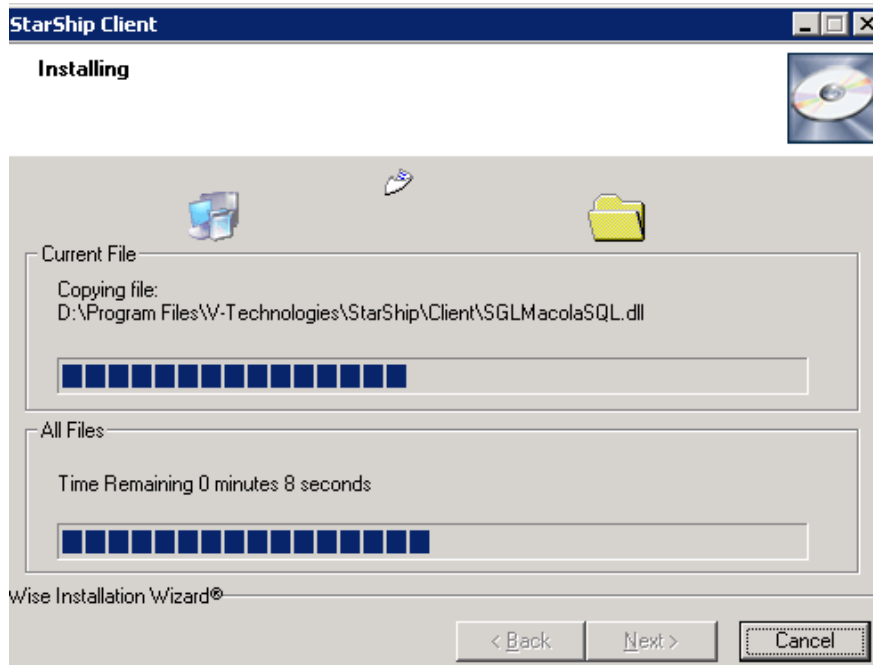
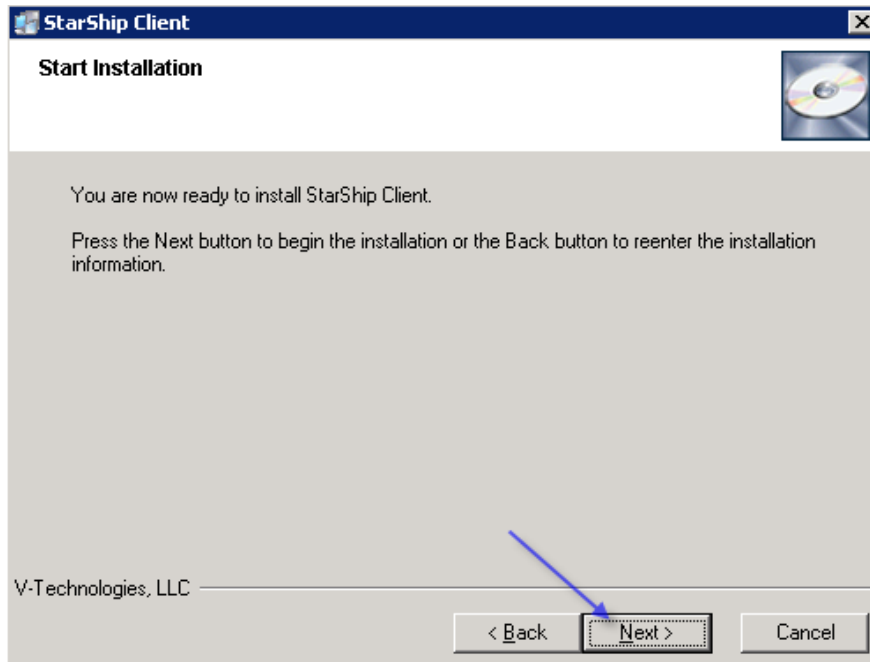
Click "Next" after verifying the location of the StarShip Server



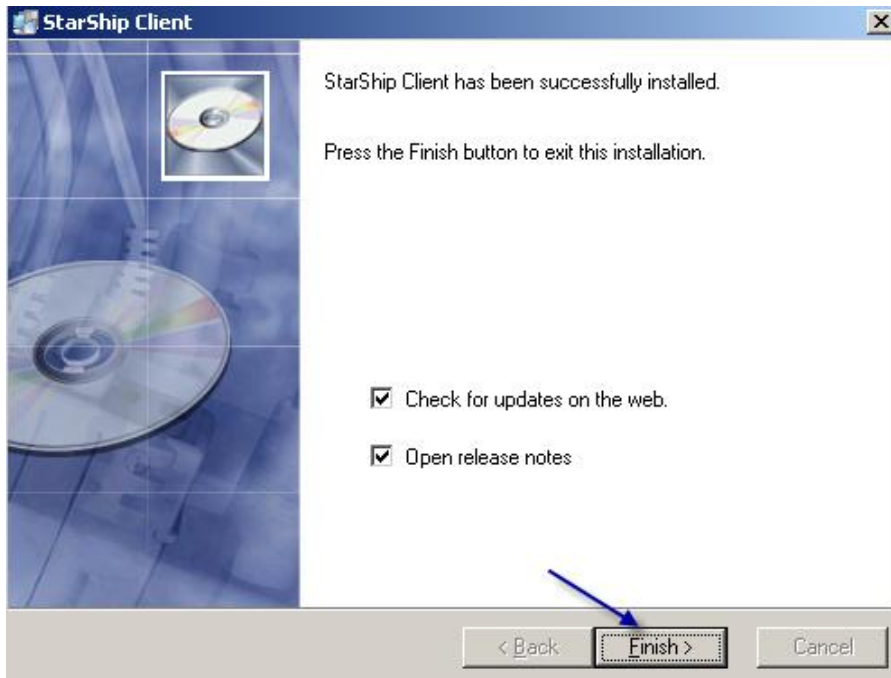
Ensure both options below are selected, then click "Next"



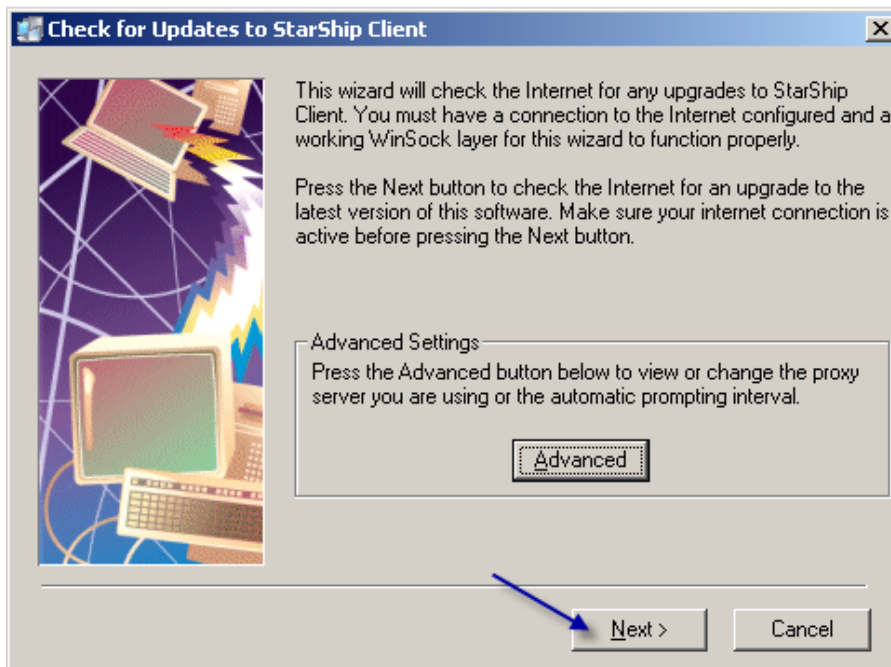
Click "Next"



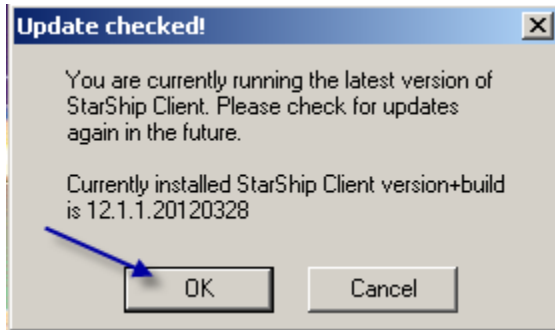
Click "Finish" to check for updates on the web



Click "Next"



Click "OK" if no new updates are found



Click "OK" to reboot or "Cancel" to reboot at your convenience

